



# Giving Anonymously

*connecting people through giving*

## **PRIVACY POLICY - UPDATED APRIL 14, 2011**

This policy describes the ways we collect, store, use and protect your personal information. You accept this policy when you use services or any other features, technologies or functionalities offered by us on our website or through any other means. We may amend this policy at any time by posting a revised version on our website. The revised version will be effective at the time we post it. If any changes are made, Giving Anonymously will reflect the date on which any such changes are made and posted by updating the "last updated" date at the top of the page. Please be sure to check this page periodically for changes. This Privacy Policy was last changed and posted on our Website on April 1st, 2011.

### **How we collect information about you**

When you visit Giving Anonymously's website or use Giving Anonymously's Services, we collect your IP address and standard web log information, such as your browser type and the pages you accessed on our website. We may collect the following types of information:

- Your contact information - your name, address, phone, email, and other similar information.
- The recipients information - their name, address, phone, email, brief description of their need and your personal message to them.
- Financial information - the full bank account numbers and/or credit card numbers that you give us when you use Giving Anonymously's Services.

Before permitting you to use Giving Anonymously's Services, we may require you to provide additional information we can use to verify your identity or address or manage risk, such as your date of birth, or other information. We may also obtain information about you from third parties such as identity verification services, internet and social networking searches.

When you are using the Giving Anonymously's Services, we collect information about your transactions and your other activities on our website and we may collect information about your computer or other access device for fraud prevention purposes.

### **How we protect and store personal information**

We store and process your personal information on our computers in the US, and we protect it by maintaining physical, electronic and procedural safeguards in compliance with applicable US federal and state regulations. We use computer safeguards such as firewalls and data encryption, we enforce physical access controls to our buildings and files, and we authorize access to personal information only for those employees who require it to fulfill their job responsibilities.

### **How we use the personal information we collect**

Our primary purpose in collecting personal information is to provide you with a secure, smooth, efficient, and customized experience. We may use your personal information to:

- provide the Giving Anonymously Services and customer support you request;
- process gifts and send notices about your gifts;
- resolve disputes, and troubleshoot problems;
- prevent potentially prohibited or illegal activities, and enforce our User Agreement;

- customize, measure, and improve the Giving Anonymously Services and the content and layout of our website and applications;
- compare information for accuracy and verify it with third parties.

When using Giving Anonymously's service, you agree to receive emails and phone calls pertaining to your use of Giving Anonymously's service.

Giving Anonymously reserves the right to record and display anonymous giving activity on the Website and display the general regions where our gifts are going.

### **How you can contact us about privacy questions**

If you have questions or concerns regarding this policy, you should contact us by using writing to us at Giving Anonymously, Attn: Privacy Department, P.O. Box 31374, Bellingham, WA 98226. Giving Anonymously maintains offices at 1344 King Street, Ste 104-105, Bellingham, WA 98229.